

TOBYHANNA REPORTER

Permit No. 30
Standard
U.S. Postage Paid
Tobyhanna, PA 18466

Vol. 53, No. 14

TOBYHANNA ARMY DEPOT, TOBYHANNA, PA.

(WWW.TOBYHANNA.ARMY.MIL)

JULY 24, 2009

News Notes

CFC slogan contest begins

The Combined Federal Campaign (CFC) begins September. The CFC committee is requesting ideas for this year's campaign slogan to help spread the word about this worthy event. All employees are encouraged to send an e-mail stating their name, suggested slogan, organization and extension, to Johanna Cush, johanna.cush@us.army.mil.

All submissions must be received by Aug. 5. The CFC Committee will review all responses and recognize the employee with the chosen slogan with an award plaque.

Choral group seeks musicians

The Tobyhanna Choral Group is seeking volunteers to share their musical talent at depot events. Practices are held at noon in the Chapel.

For dates of practices or more information, call Dave McLaughlin, X58184, or Dolores Strauss, X57816.

Hunter education starts soon

The Community Recreation Division and the Pennsylvania Game Commission will host a free Hunter Education Course July 31 and Aug. 1.

The event is open to the public, adults and children aged 11 and up, and will be held at The Mack Fitness and Recreation Center. Participants must attend both days and pass a test. Adults are encouraged to attend with children.

The course will be from 5 to 8 p.m. on July 31 and 8 a.m. to 4 p.m. on Aug. 1. Limited seating is available and advance registration is required.

Individuals can register at www.pgc.state.pa.us. For more information call Jackie Vass, X57584.

Outdoor food stand open

A variety of food will be available at the new Outdoor Grill and Sweet Shop, Tuesday- Thursday, 10:30 a.m.-2:30 p.m. The stand is located at the top of the Noontime Softball League field, next to Building 1A.

See NOTES on Page 4



Tobyhanna can now test up to three Air Force AN/TPS-75 radar systems and one stand alone antenna simultaneously. A new test pad has already allowed technicians to finish a system two months ahead of schedule. The radar is used for operations and control of tactical aircraft. (Photos by Steve Grzezdinski)

Air Force TPS-75 radar test capability expands

by Anthony Ricchiazzi
Editor

Tobyhanna Army Depot strives to continually reduce repair cycle time. As a result, the Air Force will receive its tactical radar systems faster.

The Air Defense Radar Branch, which overhauls the AN/TPS-75 Radar System, is for the first time able to test three complete systems and a stand alone antenna concurrently at the Powder Smoke Ridge Test Facility.

"We built a third test pad last year in the event of elevated workload so we would have the capacity to test an additional system," said Franklin A. Frey, chief of the Surveillance Systems Division, which is part of the Intelligence, Surveillance and Reconnaissance Directorate. "So there are now three test pads and a mock-up, which we can use as a fourth test pad. All said and done, we can test four systems simultaneously if needed."

The AN/TPS-75 Radar System is a mobile, tactical radar system capable of providing long-range radar azimuth, range and height information, along with identification friend or foe capability for operations and control of tactical aircraft. The radar is the U.S. Air Force's primary Surveillance Radar System and is deployed worldwide.

Part of the Ground Theater Air Control System, it provides "real time" radar airspace pictures and data in support of the battle commander.

The branch, along with the Systems Integration and Support Directorate, completely overhauls about six systems and two stand alone antennas per year.



Technicians have been steadily reducing the repair cycle time of the AN/TPS-75 Radar System. Several systems are completely overhauled and tested each year.

"The antennas take the most abuse because they are so exposed," Frey said. "They come to us in very poor condition; we rarely get one that is in relatively good shape. Our technicians and Systems Integration and Support (personnel) make them look and operate like new."

Branch Chief Bill Chupko said they experienced a surge starting in January, receiving six systems in six months.

"The third test pad will make a difference," he said. "We've already shipped a system back to the Air Force two months earlier than usual."

Systems arrive from all over the world and pass through Tobyhanna on a five year rotational Programmed Depot Maintenance (PDM) schedule. Normal repair cycle time (RCT) is 10 months from induction to final testing.

The depot earned the 2006 Shingo Prize for Excellence in Manufacturing (Public Sector), Bronze level for achieving a 31 percent reduction in its RCT and a 25 percent reduction in repair costs for the AN/TPS-75.

Frey noted that the depot provides worldwide technical assistance and emergency repairs. "We can respond in a few hours or less for parts requests and have a team to answer technical questions," he said.

Parts, usually for the antenna, are shipped the same day or next day.

"We got a call to help with a TPS-75 in Southwest Asia that had shrapnel damage to an antenna," Chupko said. "We responded in less than 24 hours with a repair kit and instructions for the unit on how to properly repair the damage. In addition, we volunteered to have qualified personnel available at the units request for further technical help via a tele-con."

The emergency requests for parts that the branch receives are typically not available through the Supply System. Branch personnel work in conjunction with our Program Office located at Hill Air Force Base, Utah, to send the unit the requested part.

"In most cases the unit's radar is non Mission Capable and therefore we get the call," Frey said. "We expedite the parts and the unit is back up and running with minimal down time. When requested, we ensure that the unit has what they need for an operational radar, that is one of the most important functions we perform."

**Storage partnership
increases efficiency**

Page 3

**Employees earn first Lean
bronze certification**

Page 4

**Child, Youth and School
Services now accredited**

Page 5

Q: What will you take with you from your experience as Tobyhanna’s commander?

A: First, let me say that this is my 21st assignment since raising my right hand and swearing to uphold and defend the constitution and, by far, it has been my best and most rewarding. Nowhere have I been part of a team having such direct and lasting impacts on our warfighters precisely when they need it the most — while fighting wars in Afghanistan and Iraq. There are endless things I will take from this experience. Let me tick off just a few: learning how to run a business and to think differently than how I was trained to think; endless respect for our dedicated and committed work force and a new found respect for what civilians, including hundreds from Tobyhanna, are doing on the battlefield; and our corporate philosophy, frankly the best management, business, decision-making, accountability, empowerment, and communication process that I have witnessed in my career.

Q: What are the depot’s strengths?

A: This is an easy one because I talk about them every opportunity I get. Our strength is our skilled work force using our modern facilities and applying our innovative processes to rapidly and efficiently adapt to emerging requirements to satisfy warfighter needs. There is a lot in this simple statement — skilled work force, modern facilities and adaptability.

Work force — we have a tremendously skilled work force

Alberto says Tobyhanna his best, most rewarding assignment



that amazes me every day. What you do, how you do it, your dedication and commitment, and your patriotism set you apart and make me proud to be associated with Tobyhanna. I’m in awe of what we accomplish and for your individual and collective talent.

Facilities — I’ve visited many government and private sector industrial facilities during my time here. I’ll tell you that absolutely none are as modern and efficient as ours. Does this mean we can rest? Absolutely not! That is why we commissioned the Depot Maintenance of the Future (DMOF) last week. It is our vision for what all of Tobyhanna can and will be in the years to come.

Finally, our vision; not my vision, but Tobyhanna’s vision, a vision that will remain well past my departure. What everyone should know is how hard your Primary Team works to ensure a strong and viable future for the depot and the work force. Almost every waking minute, we are looking for ways to increase quality and responsiveness, reduce

costs, and grow our business in new ways to replace legacy workload that will attrite over time.

Q: Where can we improve?

A: We have countless opportunities for improvement. The hallmark of a professional organization is that it never stops improving — we call that “continuous process improvement.” The greatest companies in America and around the world are in a perpetual state of change — they call it “transformation.” So where can we improve? We need to start taking full credit for our lean savings by reducing our unit-funded costs. This will save our customers money and give them the financial resources to bring us additional work. The Defense Department’s budget is shrinking and we need to acknowledge that our customers will have fewer dollars in the coming years. Consequently, we need to be more aggressive at reducing our costs so that they get the most out of their constrained resources. Next, we need to put more energy into developing our junior leaders — one of my biggest failures. I believe that we have a tremendous void in our leader development and that will present weaknesses when they need to move into positions of greater responsibility. Third, our current reporting methods make it difficult for us to truly know where we have excess capacity (personnel, equipment, space, tools, etc) and where we need more capacity. Finally, we still have pockets across the depot that are not as modern as they should be, are not as efficient as they should be, not as organized — 6S’d — as they should be, and not operating at the precision they should be. All of these are opportunities for improvement.

See ALBERTO on Page 7

Dream the dream, imagine the possibilities for better future

CHAPLAIN’S CORNER by Chaplain (Maj.) Tammie Crews



“Where there is no vision the people perish...” so begins the old proverb from the Bible. Dreaming dreams of possibilities, of direction, and of purpose is about vision. Vision draws

us to a picture of the future that produces passion. The positive passion of vision lies in its ability to force us to face threats of unimaginable proportions and to survive and thrive even so.

An example of vision was carved in one of the European concentration camps of World War II: “I believe in the sun even though it does not shine; I believe in love, even when it is not shown; I believe in God, even when He does not speak.”

Who was the person that was able to etch these words? Imagine the effort of writing;

imagine his/her eyes squinting through the darkness as each letter was written. What hand could have expressed such conviction? What vision must have existed to believe in the possibilities of the unseen? Eyes that chose to see the vision of the unseen — a vision that kept alive hope, direction, purpose and life itself.

As Tobyhanna Army Depot celebrates the grand opening of the Depot Maintenance of the Future (DMOF), we are challenged as an organization to new possibilities. The vision is a focused roadmap for a greater vision of what we might become as a depot. Colonel [Ron] Alberto, in the form of a hologram, talks about a new beginning, a new dedication and a new spirit within the organization to serve the warfighter on the battlefield and ultimately to serve the nation. The DMOF may be a small physical space, comparatively speaking, but its influence is meant to provide a ripple effect that will spread not only throughout the depot but also throughout all efforts where we as a

nation are called upon to defend the cause of freedom.

Where does this vision start? Leadership gives voice to the vision. However, the vision must be realized within each of us. This vision calls for a new sense of unity and trust among each individual who works within the walls of the depot and beyond. As we labor together for a common cause the vision will continue to grow and expand in second and third order effects, in a mounting tide of energy that is not simply about efficiency and meeting the needs of our customers though this is our commitment. It is supremely about a passion for freedom and justice in these troubled times, not just for ourselves, our families and neighbors, but for all people.

So, what is the connection between a concentration camp detainee and the DMOF? The importance of vision. Both are tangible though very different examples of a visionary working laboratory — in the case of the concentration camp detainee, simply for physical, spiritual and

mental survival; in the case of the Depot Maintenance of the Future: to exploit new maintenance processes which are rapidly introduced into the operation, and to support the warfighter, ultimately exercising “liberty and justice for all.”

President Jimmy Carter in his Inaugural Address, Jan. 20, 1977 talked about vision:

Let us learn together and laugh together and work together and pray together, confident that in the end we will triumph together in the right. The American dream endures. We must once again have full faith in our country — and in one another...The passion for freedom is on the rise. Tapping this new spirit, there can be no nobler nor more ambitious task for America to undertake on this day of a new beginning than to help shape a just and peaceful world that is truly humane.

Where there is a vision there is the orchestrated harmony of possibilities, direction and purpose — of a present and future ever-expanding laboratory for the American dream to be a reality.

TOBYHANNA REPORTER

The Tobyhanna Reporter is an authorized, biweekly publication for members of the Department of Defense.

Contents of the Tobyhanna Reporter are not necessarily the official views of, or endorsed by, the U.S. government, the Department of Defense or the Department of the Army. The 6,000 copies are printed by a private firm in no way connected with the U.S. government, under exclusive written contract with Tobyhanna Army Depot. The editor reserves the right to edit all information

submitted for publication. News may be submitted to the Tobyhanna Reporter, Tobyhanna Army Depot, 11 Hap Arnold Boulevard, Tobyhanna, Pa., 18466-5076. (Internal Mail Stop 5076.) Telephone (570) 895-7557 or DISN 795-7557.

The Tobyhanna Reporter staff can also be reached by electronic mail using the following addresses:
Anthony.Ricchiuzzi@us.army.mil
Jacqueline.Boucher@us.army.mil
Jennifer.M.Caprioli@usarmy.mil

Commander, Col. Ron Alberto
Public Affairs Officer, Kevin M. Toolan
Editor, Anthony J. Ricchiuzzi
Assistant Editor, Jacqueline R. Boucher
Staff Writer, Jennifer M. Caprioli
Photographers, Anthony S. Medici, Steve Grzedzinski



PRINTED ON PARTIALLY RECYCLED PAPER.
PLEASE RECYCLE AS OFFICE QUALITY PAPER.

TEAM TOBYHANNA

EXCELLENCE IN
ELECTRONICS

New storage system puts parts in right place at right time

by **Jacqueline Boucher**
Assistant Editor

A new process for storing high volume, low cost parts will streamline how Tobyhanna employees perform their jobs — saving time and money.

Personnel in the Production Management Directorate’s Materiel Management Division will oversee the Industrial Product-Support Vendor (IPV) program, which charges a local vendor to monitor and replenish 7,000 storage bins positioned throughout the depot. The vendor will maintain stock levels for 3,327 IPV parts such as nuts, bolts, washers and resistors.

Defense Supply Center Columbus (DSCC) has partnered with Agility Defense & Government Services (DGS) to monitor, replenish and report consumption on Tobyhanna’s IPV bins. To kick off the initiative, depot, DSCC, Defense Distribution Tobyhanna (DDTP), Defense Distribution Center and Agility officials participated in a ribbon-cutting ceremony July 2.

DSCC manages 2.1 million items and supports more than 145,000 customers throughout the military services, civil agencies and other Department of Defense organizations. DSCC awards over 707,000 contracts annually, supports nearly 1,400 weapon systems, and handles over 6.7 million orders on a yearly basis, with annual sales topping \$3.5 billion.

Brig. Gen. Patricia E. McQuiston, DSCC commanding general, remarked that this “groundbreaking enterprise” will set the stage for Tobyhanna’s future repair efforts.

“You’re the best depot in the Defense Department today, and from what I saw today you are postured to remain there. You’re thinking about not just what you’re doing today, but what you’re doing in the future.”

IPV positions the depot for current production and is going to allow employees to do what they do best — turn wrenches, fix items and get them into the hands of the warfighter, she added.

“This program will put the parts where you need them, when you need them, as soon as you need them,” McQuiston said. “This is a journey. We know we don’t have it all right yet, but we’re working daily to get it right for you.”

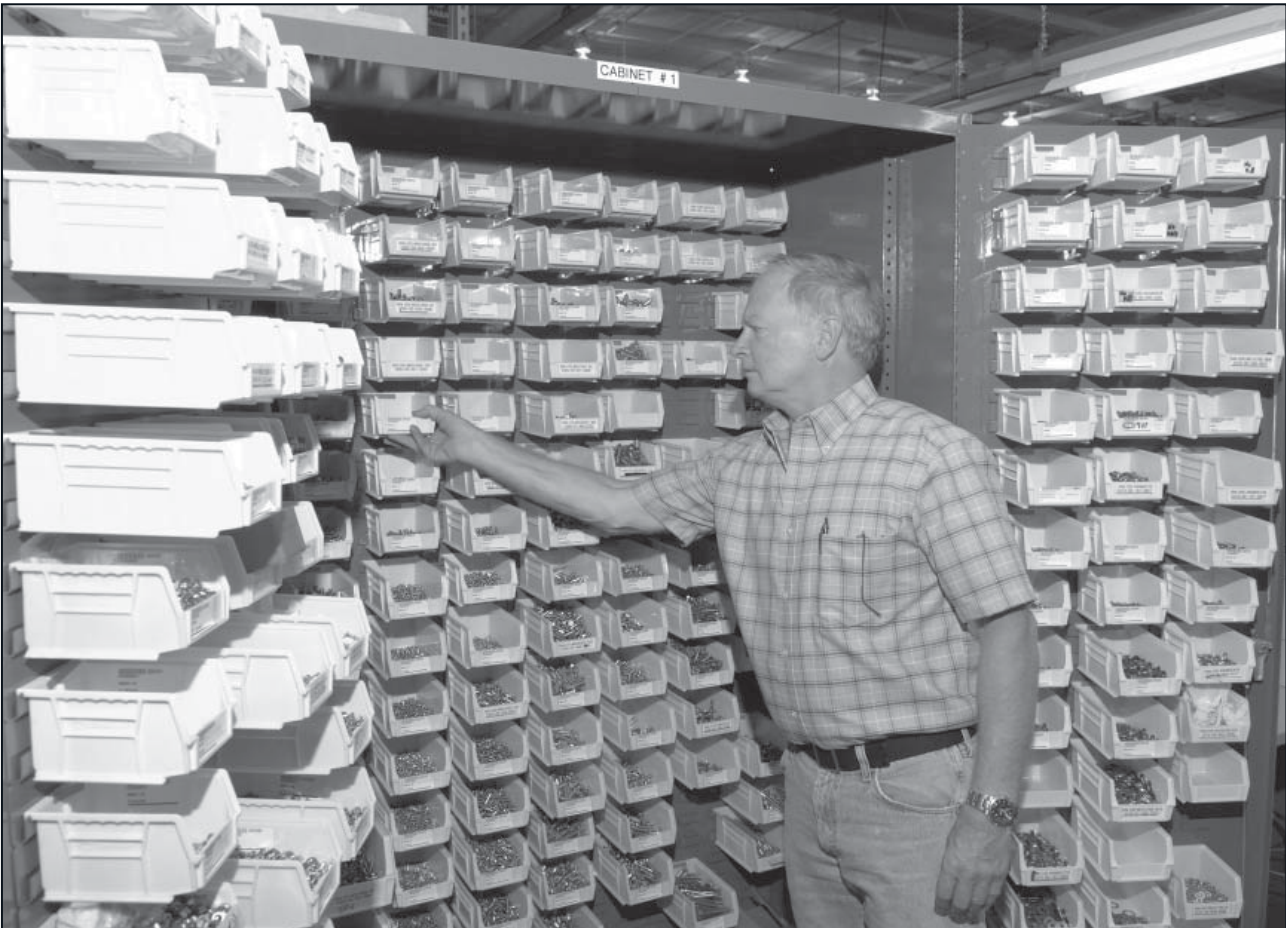
Storing frequently used items on the shop floor puts materials where the worker needs them. Members of the IPV implementation team worked with employees to compile a list of high-volume, low-cost items to stock bins in several work areas. High volume is generated when several depot-wide shops use the same items.

“I think we’re going to have the right part in the right place every time an employee needs it,” said Mike Henry, division chief, noting that the new program will help managers track stock “so employees can do their job and Tobyhanna can accomplish its mission.”

A recent analysis indicated that using the IPV program



Brig. Gen. Patricia E. McQuiston, commanding general, Defense Supply Center Columbus, tours depot work areas July 2 before participating in the Industrial Product Support Vendor Program ribbon-cutting ceremony.



Keith Wheeler, electronics mechanic leader, pulls parts from one of the depot's 7,000 Industrial Product-Support Vendor (IPV) storage bins. Wheeler works in the Intelligence, Surveillance and Reconnaissance Directorate's Surveillance Systems Division. (Photos by Tony Medici)

would result in a cost savings by generating fewer requisitions and requiring less handling of materiel by receiving and storage activities. Earlier practices relied on employees submitting requests for IPV materials that would be delivered to the shops. IPV items, which cost \$50 or less, have a minimum use rate of 100 per month. Costs are shared by all work centers.

“The IPV initiative was instituted to benefit the Tobyhanna work force, cut costs and save time while providing top-quality products to our customers,” said James Antonelli, Production Management deputy director, noting that it’s important for everyone to work together as the depot transitions to the new way of doing business.

Antonelli pointed out that a project of this magnitude takes time to execute. “It’s a work in progress,” he said. “Our main priority is to make sure needs are being met and questions are being answered.” He added that employees at all levels are encouraged to share their ideas with the IPV team. Team members are ready to help workers adjust to the new initiative, he said. The hotline number is 895-9810.

“It is more productive to allow these materials to be managed with the IPV,” said Robert Adams, acting chief of the Requisition Branch, adding that the practice frees up time and people by not having to process individual requests. “By putting the items at a point-of-use location, artisans can draw the parts they need themselves.”

The IPV program will also cut down on storing excess stock, according to Michele Fairservice, supply system analyst in the Requisitioning Branch. “Employees don’t need to keep an excessive amount of stock on their bench. They’ll know the parts are always there in the quantities they need,” she said, explaining that IPV items are placed in separate, unlocked cabinets.

IPV items account for about 10 percent of the Materiel Management Division’s workload. The division manages materiel needed for the continuous, efficient and effective operation of the depot production processes. This includes management of, and ready access to, assets and parts, as well as required tools and Test, Measurement and Diagnostic Equipment. The division consists of requisitioning, materiel planning, tool crib, materiel movement, receiving, mission

materiel staging, materiel expeditors, Hazmat pharmacies, wire cutting area, inventory management and operation of the off-line accounts.

“Once we see who is using what and how often based on the data in LMP, we can plan much better for their future needs,” Henry said, noting that about \$22 million worth of items have been updated so far.

The IPV parts list is far from complete, according to Fairservice. She stated that if an employee needs something that isn’t on the list, the item can be added. Shop leaders or supervisors need only provide the IPV cell with the following information: National Stock Number (NSN) or manufacturer’s part number with a cage code and how often the part is used.

“We’re looking for input from the shops to name common hardware items. We’ve crosschecked the existing Schedule of Supply list and added 865 items,” said Fairservice. “During the process we also realized several obsolete items that could be deleted from the schedule.”

To help Agility provide the best service possible, employees are reminded to stop movement of the cabinets, drawers and bins containing IPV materials. The contractor has mapped the entire depot to show the exact location of all storage bins. Labels have been printed with the tool’s NSN, part number, nomenclature, etc. to include the exact location of the bin.

“When [a technician] takes the bin, the vendor can’t replenish the parts,” said Fairservice. She also mentioned that items pulled from the bin and not used can be placed in return bins [marked with red labels]. “Workers don’t have to worry about putting things back in the right place; Agility will do that for us.”

There will be six or seven vendor employees at the depot at all times, according to Fairservice. The contractor is using government–furnished space to store a ready supply of parts. They also have a warehouse in Olyphant.

“The IPV program is a step in the right direction,” Adams said. “The key is to make sure the [technician] has those parts when they need them—right time, right place.”

Fairservice agrees. “This is only the beginning. We have a lot of room to grow.”

NOTES from Page 1

Poker Run rides into town

There will be a Motorcycle Poker Run from Scranton to Tobyhanna Army Depot Aug. 16 with proceeds benefiting the Operation Santa Claus and Support the Troops programs.

Registration will start at 8 a.m. the day of the event; the cost is \$20 for riders, \$10 for passengers. The first 300 bike registrants will receive a free t-shirt. The Poker Run is from 10 a.m. to 5 p.m. with an after party at the depot's sports/picnic complex from 3 to 7 p.m. To enter the final check point, all riders must wear a helmet, have a current license and registration, proof of insurance and photo identification. For details, contact Jackie Vass or Gayla Debonise, X57584, or email jacqueline.vass@us.army.mil or gayla.l.debonise@us.army.mil.

Retirees meet for breakfast

Tobyhanna retirees will meet from 8 to 10 a.m. on the third Wednesday of the month at Perkins, Route 315, Pittston: Aug. 19, Sept. 16, Oct. 21, Nov. 18 and Dec. 16. For details, contact Bernie Petrsek, 287-9093, or bjpetra@juno.com.

CWF plans bus trip

The Civilian Welfare Fund is planning a Phillies baseball bus trip on Aug. 29. Cost is \$50, which includes transportation, ticket and a \$10 food/beverage voucher. The bus will depart the depot at 3:45 p.m.; game time is 7:05 p.m. The bus will leave Citizen Bank Park 30 minutes after the game ends. For details, call X58851.

OBITUARY

Anthony Massey died July 12. He was 27. Massey was an electronics mechanic in the Intelligence, Surveillance, and Reconnaissance Directorate's Q-36 Systems Branch. He began his depot career in August 2008.



Massey

Raised in Gardiner, Maine, Massey was the son of Bruce Massey and Jean Phelps. He graduated from Hall-Dale High School in 2001, and served in the Army until discharged in 2004.

Massey is survived by brothers, Joshua, William and Andrew; sisters, Danica and Taylor; grandparents, Robert and Arolyn Antognoni, Winona Massey, Andrew and Sheila Murray, and Gloria Phelps; along with aunts, uncles and cousins. He is also missed by girlfriend Amanda Burge, and dogs, Roxie and Penny Lane.



DDTP welcomes new commander

Lt. Col. Bruce B. McPeak (left) receives the Defense Distribution Depot Tobyhanna (DDTP) flag from Brig. Gen. Peter J. Talleri, commander of Defense Distribution Center, as former DDTP commander Lt. Col. Michael J. Talley looks on. McPeak took command of DDTP during a change of command ceremony on July 8. He replaced Talley, who is going on to become a student at the U.S. Army War College in Carlisle. McPeak began his Army career in 1981 as an air traffic controller. In 1987 he entered the Reserve Officer Training Corps. He received a Bachelor of Science degree in Aerospace Science from the Metropolitan State College, Colo., in 1989. McPeak has held numerous logistics command and staff positions throughout the Army. His commendations include, but are not limited to, the Bronze Star Medal, Meritorious Service Medal with five oak leaf clusters, Army Commendation Medal with four oak leaf clusters, Army Achievement Medal with three oak leaf clusters, and the Army Good Conduct and National Defense Service medals. DDTP is a Tobyhanna Army Depot tenant activity responsible for receiving, storing and issuing communications-electronics systems, components, repair parts and equipment. The depot and DDTP are recognized as partners, providing excellence in communications-electronics systems integration, overhaul, repair, design, manufacture, fabrication and worldwide logistics supports. (Photo by Tony Medici)

Employees earn Lean bronze certification

by Jennifer Caprioli
Staff Writer

On June 9, Command and Control Systems Branch employees were awarded the first Lean Model Cell Bronze-level certification at Tobyhanna.

Branch personnel were recognized for their ability to sustain 6S implementation for six months. 6S— Set, Sort, Shine, Standardize, Sustain and Safety — is a way for eliminating waste and maximizing value-added work.

The branch is part of the Command, Control and Computers (C3)/Avionics Directorate, and employees repair items for systems such as the AN/TYQ-23, AN/TSC-147 and the Lightweight Howitzer-155mm.

The process began a year ago when Merle Burger, branch chief, was told by a Lean professional that he didn't think the branch would get through the Shingo process.

"I told him, 'yes we will,'" Burger said, adding that he and the work leaders decided to encourage employee involvement by "putting the ball in people's hands."

"We decided to approach the task through employee empowerment. Instead of telling employees how to do something, we asked them if there was a better way to do it," explains Martin Beczek, electronics mechanic leader in the branch.

Burger says that 18 months earlier, the entire shop participated in the Lean 101 course here, noting "that was the first time that we were subjected, as a team, to the Lean process."

Other accomplishments obtained during the six months include the implementation of production control and communication boards, meeting any Voluntary Protection Program inspections, having all non-conformances from the latest audit

completed within 90 days, and undergoing a rigorous peer review of the branch's 6S environment.

Branch personnel also moved the AN/TYQ-23 line repairable unit mechanical workload from Building 4 Bay 2 exclusively to Building 5 Bay 1 for a more efficient Lean process, notes Jerry Dougher, chief of the Command, Control and Computer Systems Division. This consolation of the TYQ-23 workload was accomplished in January 2008.

"Remaining shop personnel still accomplish much of the Branch's workload in Building 4 Bay 2, which adds an extra burden on shop personnel to maintain their Lean Model Cell status, since the cost center is divided in two different locations," he adds.

"We found it was more beneficial to do everything in one place," Beczek notes. "We save steps, time and there's no chance of losing parts."

During the award presentation, depot commander Col. Ron Alberto noted that branch employees recognize the value of the program and the process, and they are the most improved during the three years he has

been commander.

Alberto challenged the entire branch to "go after the silver and gold, and continue to be first," adding that based on his observations over the past 18 months, "there's no doubt that it's within your grasp."

George Bellas, chief of the C3/Avionics Directorate, also noted that they're "counting on this team to move higher up the Lean Model Cell ladder, and then compete for the highest level Shingo Prize."

"[Recently an employee] suggested we create a standard work document for the way we set up and move the equipment on the floor," Beczek says, noting that they contacted personnel in Productivity Improvement and Innovation Directorate to document instructions.

Burger and Beczek note that employees and supervisors should be aware of the need for constant improvement and change. "There's always going to be things that we will add or take away if the process doesn't work anymore," Burger notes. "Just keep a constant pace, continue training and keep sustaining the process."



On June 9, employees in the Command and Control Systems Branch received Tobyhanna's first-ever Lean Model Cell Bronze-level certification. (Photo by Tony Medici)



ASRS technicians repair, maintain fleet of automated guided vehicles

(Editor’s Note: *The Tobyhanna Reporter*, in coordination with the Public Works Directorate (DPW), will publish a series of articles highlighting procedural guidelines for working with DPW divisions (submitting work orders, etc.)

Scenario: A blue robot, or automated guided vehicle, that transports Automatic Storage and Retrieval System (ASRS) material stops working and is blocking the walkway in front of your workbench... what should you do?

Call the ASRS computer room, X56750, or ASRS maintenance area, X56777, and a technician will respond within minutes, says John Walsh, electronic control mechanic leader in DPW’s Equipment Maintenance Division.

There are 16 automated guided vehicles that transport material throughout the depot’s maintenance support shops.

Walsh notes that it’s important to repair a broken-down robot because it will block the walkway, which is a safety issue if there’s an emergency and the area had to be evacuated.

“There’s also safety concerns because the aisle or path would be blocked for regular travel,” he adds.

A broken-down robot would also prohibit the flow of forklift traffic, hindering the delivery of repair parts.

Once a call is made to the computer room or maintenance area, an ASRS maintenance technician will troubleshoot the robot and repair the problem.

“Depending on the problem the repairs can be made onsite or the vehicle will be returned to the maintenance area for major repairs,” Walsh explains.

For more information, call Walsh, X56777.



Community Services earns 3rd accreditation

Tobyhanna Army Depot’s Army Community Services (ACS) received its third accreditation certificate on July 7. The certificate, signed by Col. Brick Miller, commander of the U.S. Army Family and Morale, Welfare and Recreation Command, means that the center exceeded standards in the small (500 military or less) installation category. ACS accreditation is a U. S. Army process for recognizing ACS centers and Army Family Action Plan (AFAP) and Army Family Team Building (AFTB) programs that have a high level of performance, integrity and quality. Tobyhanna’s programs met or exceeded the standards by which all installations throughout the Installation Management Agency’s (IMA) ACS centers are measured. In 2003, Tobyhanna was the first in the U. S. Army Materiel Command to receive accreditation in the fledgling program. Accreditation inspections are completed every three years. From left: Heather Fiedler, Family Advocacy Program and Victim Advocate; Alecia Grady, Northeast Region Installation Management Command Army Community Services program analyst; depot commander Col. Ron Alberto; and Walter Dorosky, Community Services director. (Photo by Veronica Davis)



A place to stay in the Poconos

On July 6, Tobyhanna’s Morale, Welfare and Recreation (MWR) Directorate celebrated the grand opening of the Tobyhanna Villas with a ribbon-cutting ceremony. Guests were invited to tour the Villas following the ceremony. The 12 Tobyhanna Villa suites feature a separate bedroom with a queen-size bed and walk-in closet, living room with a sleeper sofa, kitchenette with refrigerator, microwave, and private bathroom. During the ceremony, depot commander Col. Ron Alberto noted that the Villas were a “Tobyhanna community effort,” and commended the MWR staff on their “desire to keep making this installation better.” The Villas

were prepared by MWR staff members, who tiled the kitchens and bathrooms, painted and furnished each suite. The staff also provided the landscaping, which is environmentally friendly. The decks and benches are made from 100 percent recycled materials, as well as the mulch, which is made from shredded tires. The outdoor lighting is also energy efficient. Future plans include construction of two recreation cabins and a registration building. Villa lodging is open to military members, retirees, family members, veterans, Department of Defense civilians and contractors. (Photo by Steve Grzedzinski)

CYSS earns national accreditation

**by Jennifer Caprioli
Staff Writer**

Tobyhanna’s Child, Youth and School Services (CYSS) program joins over 550 nationally accredited programs who serve as role models for excellence.

On June 1, members of the depot’s CYSS program received their endorsement visit from the National AfterSchool Association (NAA). The purpose of the visit was to grant accreditation, which recognizes quality afterschool programming, according to NAA standards, to Tobyhanna’s School Age Services.

Tobyhanna’s School Age Services program met or exceeded NAA’s requirements for accreditation based on 144 quality standards for quality school age care, says Jennifer Williams, CYSS Program Director. The standards are focused on human relationships, indoor environment, outdoor environment, activities, safety, health and nutrition, and administration.

Following the visit, CYSS staff members received a program improvement and accreditation report that notes the program’s strengths and weaknesses, and will serve as a tool for improving the program, Chris Schmidt, NAA accreditation manager, explained in a letter to Williams, .

Mary Thomas commended the program, saying, “Although weaknesses are difficult to find, the CYSS is always changing, growing and improving the programs it offers for children of all ages and families.” She notes that staff members “welcome all comments, questions and suggestions, and allow for complete visibility and understanding of programs and operations.” Thomas is a parent and member of Advancing School-age childcare Quality (ASQ) team. ASQ is a group comprised of staff members and parents that meet to discuss improvements and prepare the program for accreditation.

Noted strengths of the program include the integration of multi-cultural activities, a garden started by the children, implementation of stimulating/enriching activities for all age groups and semi-annual parent conferences. Karen Boruta, parent and member of the ASQ team, notes that the multi-cultural activities allow the children to share something that is special to them,

such as a family recipe or tradition, and to be proud of their heritage.

“The multicultural focus and diverse activities allow my child to excel in areas he already loves while still affording him the opportunity to learn new skills,” says Paula Mesaris, adding that “frequent communication with staff members keeps me in the loop as to his progress.” Mesaris is a parent and member of ASQ team.

Williams notes that staff members will monitor and observe the program for needed improvements and will use the recommendations from the NAA staff to provide for continuous improvement over the next four years.

“We have already discussed implementing more exposure to multicultural languages, ways to improve communication among the children and staff, more convenient avenues for involving families, and continuing to offer our multicultural themes monthly, which involve partnering with our families and community for special guest speakers and events.”

After congratulating CYSS staff members, Schmidt explained that “the children, families, staff and community you serve will continue to benefit and grow as a result of your efforts.” Williams notes that the accreditation process is a team effort between parents, families, staff and children.

“Achieving accreditation is a great accomplishment and everyone should be commended for their hard work and congratulated on their success.”



Children from the the Child, Youth and School Services program’s School Age group perform the play “the woman who married a frog” May 28. (Photo by Tracey Condi)

WELCOME TO THE DEPOT

Name	Title	Organization
Edward Bentler	Maintenance worker	D/PW
Michael Bonno	Electronics worker	D/Comm Sys
Sonia Boyd	Contract specialist	D/Contracting
Christopher Brodosky	Equipment cleaner	D/SIS
Nicole Brunner	Secretary	D/RM
Terri Callaghan	Secretary	D/Comm Sys
Mark Dillenbeck	Security guard	D/IRM
Marc Gardner	Equipment specialist, electronics	D/ISR
David Gelatko	Air conditioning equipment mech	D/SIS
Beau Highfill	IT specialist	D/IM
Jack McKeen	Material expediter	D/C3/Avionics
Elizabeth McDougall	Elect digital computer mech	D/C3/Avionics
Robert Santarsiero	Materials expediter	D/ISR
Joseph Swanberry	Air conditioning equipment mech	D/SIS

SCEPS

Candace Eaches	Electronics worker	D/SIS
Joseph Homza	Engineering technician	D/PE
David Horvath	Electronics worker	D/SIS
Mark Krofchok	Engineering technician	D/PE
James Lahr	HR specialist	D/CPAC
Tia Martini	Management analyst	D/PM
Kyle Nepa	Electronics engineering tech	D/PE
Alexander Polster	Contracting specialist	D/Contracting
Prashanth Rajendran	Mechanical engineer	D/PE
Jacob Roberts	Electronics engineer	D/PE
David Shumski	Electronics worker	D/SIS
Nickolas Tessitore-Samoleski	Mechanical engineer	D/PE
Ashley Wheeler	Engineering technician	D/PE
Joseph Verrastro	Electronics engineer	D/PE

STEPS

Dawn Peterson	Clerk	D/C3/Avionics
Suzanne Rothwell	Clerk	D/BM
Palmyra Sanchez-Hernandez	Clerk	D/C3/Avionics
Kelsey Sutliff	Clerk	D/PM

CAREER MILESTONE



From left, Ronald Wassil, Terrance Merrigan, Stanley Fryzel, depot commander Col. Ron Alberto, George McClure, Robert Lewis, Robert Olsommer, and David Alunni attend the Length of Service Awards ceremony held July 15. (Photo by Tony Medici)

Eight Tobyhanna employees were recognized for their years of government service during the July 15 Length of Service Ceremony.

George McClure—55 years, security specialist, Communications Security Division, Communications Systems Directorate.

David Alunni—30 years, metal forming machine operator, Industrial Services Division, Systems Integration and Support (SIS) Directorate.

Stanley Fryzel—30 years, training instructor, New Equipment Training Division, Business Management Directorate.

Robert Lewis—30 years, electronics mechanic, Range Threat Systems Division, Intelligence, Surveillance and Reconnaissance (ISR) Directorate.

Terrance Merrigan—30 years, electronics mechanic, Firefinder Division, ISR Directorate.

Robert Olsommer—30 years, electronics worker, Electronic Services Division, SIS Directorate.

Ronald Wassil—30 years, production controller, ISR Management Division, Production Management Directorate.

In addition to their service certificates and pins, the 55-year honoree received the Army Superior Civilian award, and a commander’s coin and Four Star note signed by the U.S. Army Materiel Command Commanding General Gen. Ann E. Dunwoody, and 30-year honorees receive a framed American Flag that includes a photo of the depot.

Honorees who attended their Length of Service ceremony also receive a four-hour time-off award. Depot commander Col. Ron Alberto presented the awards.

COMMUNITY BULLETIN

Editor’s Note: The Community Bulletin provides an avenue for depot and tenant employees to advertise van or car pools, and for-sale items. Money making items such as rentals and personal business will not be accepted.

Information must be submitted via e-mail to Jacqueline.Boucher@us.army.mil, or written items can be mailed to the Public Affairs Office, mail stop 5076.

Submissions must include a name and telephone extension. Only home phone numbers will be published in the Trading Post section.

Ads will be published in four consecutive newspapers. It is the customer’s responsibility to update or renew items listed in the Community Bulletin.

For information, call Jacqueline Boucher, X58073.



VAN/CAR POOLS

- **Nanticoke, Sugar Notch:** 1 opening, van, 7 a.m.-3:30 p.m., A placard, pick up points are the Nanticoke National Guard Armory and the Sugar Notch park and ride, call Jim Gallagher, X57227.
- **Carbondale:** 1 opening, van, 7 a.m.-4:30 p.m., first RDO, nonsmoking, A placard, shared driving, door-to-door pickup, call Patrick, X57178.
- **Pittston, Duryea, Avoca:** 4 openings, 7:30 a.m.-4 p.m., 7 passengers, van, A placard, nonsmoking, house-to-house pickup or can make alternate arrangements, call Dan Kalina, X58646 or John Callaio, X56883.

- **Olyphant, Dunmore:** 2 openings, van, 7:30 a.m. to 4 p.m., A placard, call Penny, X56155.
- **Nanticoke, Wilkes-Barre:** 2 openings, van, 7 a.m.-3:30 p.m., A placard, nonsmoking, pick-up points are the Nanticoke National Guard Armory and the Rt. 309 park and ride, call Rod, X56868.
- **White Haven:** 1 opening, 7 passengers, van, 5/4/9, nonsmoking, call David, X59467.
- **Freeland:** 1 opening, van, 5/4/9, nonsmoking, both Fridays, call John, X56477.
- **Peckville, Olyphant:** 1 opening, 5/4/9, 7 a.m. to 4:30 p.m., door-to-door pick up, both Fridays, call Andy, X59768.
- **Mayfield, Jermy:** 1 opening, 7 a.m. to 4:30 p.m., 5/4/9, A placard, call Rich or Donna, X59049.
- **Wind Gap, Saylorsburg, surrounding areas:** 2 openings, van, 5/4/9, both Fridays, starts at Country Junction, contact Jim, X56602 or jim.rose@us.army.mil.
- **Scranton, Greenridge, Dunmore:** 1 opening, 7 passengers, van, 7:30 a.m. to 4 p.m., nonsmoking, share driving, call Tom, X56447 or Tom, X56422.
- **Dickson City:** 1 opening, van, 5/4/9, nonsmoking, 7 a.m. to 4:30 p.m., call Joe, X56227 or Walter, X58953.
- **Valley View, Mid-Valley:** 1 opening, van, nonsmoking, 7 a.m. to 3:30 p.m., contact Yvette, X56992 or send an email.



TRADING POST

- **Misc:** GE electric stove, tan, missing three burners, \$25; Kenmore refrigerator, tan, very good condition, \$125; Maytag

portable dishwasher, black front, white sides, cutting board top, hose and faucet hookups included, very good condition, \$174, and standard size pool table, balls, 2 racks and 5 sticks, needs work (screws missing), \$25 OBO, call Brian, 898-2229.

• **R/C helicopter:** electric, align TRex 450 SE, upgraded to V2 specs, new tail assembly, HS 56 servos, Astroflight 020 motor, Castle creations Phoenix 35 ESC, Futaba gyro, (1) 3 cell, 2100Mah battery, many spare parts, includes pitch gauge (align), swashplate leveler, and flybar lock, \$400 for all; call John, 216-0164.

• **Flooring:** Parkett flooring, 550 sq. ft., 3.5 inches wide and 3-4 foot long, 324 sq. ft. per box, espresso black, make an offer, call 460-0020.

• **Misc:** 4 steel wheels, for 2004 Toyota Highlander, \$40 for all; corner curio cabinet, rock maple, 78 inches high, 36 inches wide, 15 inches deep, glass shelves and glass doors on top, bottom has drawers and doors, excellent condition, \$250; 4 tires, 245-75-16, includes wheels but they are not mounted, all season, load range E, 16-inch with 8 holes, will fit Dodge or Ford, \$50 for all; call Gloria, 876-3978.

• **Dirtbike:** 2008 Kawasaki KX100, very fast, plenty of aftermarket parts, V-force reeds, pro circuit pipe and silencer, pro circuit holeshot device, Renthal handlebars, Renthal front and rear sprockets, motosport stand, like new only about 8 hours of riding, helmet, boots, stock pipe and bars, chest protector, and kidney belt included, asking \$2,800, call John, 676-8837.

• **Free to good home(s):** 5 cats, male, friendly, 4 are neutered, like to keep them together, contact Denise, 582-4828 or sandypatches@gmail.com.

NEW SUPERVISORS

Lynwood Turlington is chief of the depot’s New Equipment Division, Business Management Directorate.

He supervises 24 people who develop and provide Tactical Operations Center (TOC) training to Soldiers, and develop proficiency to perform field level operation and maintenance for the TOC. Division personnel also train and certify Field Service Representatives here, who provide field support.

Prior to his current position, Turlington was an instructor in the division. He began his depot career in October 2005.

Turlington served in the Coast Guard for 20 years as a supervisor and project officer for the Reserve Enlisted Basic Indoctrination course, Cape May, N.J., and a school chief at the Coast Guard Reserve Training Center, Yorktown, Va.

Turlington’s commendations include Coast Guard achievement awards, Commander’s Award for Civilian Service for Instructor of the Year in 2000, and a Distinguished Award of Merit.

He is a 1977 graduate of Southern Wayne High School, Dudley, N.C. He attended Hartford Community College, Md. and Cecil College, Md.

Turlington resides in Pocono Pines, and is father to Kenneth, 26, and Jason, 24. He enjoys deep sea fishing, riding motorcycles, and playing softball and pool.

Steven Boyce is chief of the Man Portables Branch, Intelligence Surveillance and Reconnaissance Directorate.



Turlington



Boyce



Moraski

He supervises 15 people who repair active thermal imaging systems such as the Tube-launched Optically-tracked Wire-guided Missile System Thermal Night Sight, AN/PAS-7 handheld thermal viewer and the Long-Range Advanced Scout Surveillance System.

Prior to his current position, Boyce was an electronics mechanic in the branch. He began his depot career in April 2001.

Boyce served eight years in the Army. During that time he served as a sergeant in charge of flight line avionics shops. He also served 12 years in the Pennsylvania National Guard as an Apache armament technical inspector.

Boyce is a 1985 graduate of Abington Heights High School.

He resides in Dickson City with his wife, Kimberly. They are parents to Jake, 17.

His hobbies include hunting and camping. Boyce is also an avid motorcyclist and automobile enthusiast, and builds black powder guns. He is a member of the Dickson City American Legion.

Steven Moraski is chief of the Travel and Transportation Services Division, Resource Management (RM) Directorate.

He supervises 16 people who process travel orders and vouchers, and provide travel guidance and policy to depot personnel. Employees in the division also manage the government passport, the Mass Transit Benefit and the Government Travel Credit Card programs.

Prior to his current position, Moraski was a management analyst in the RM Directorate’s Manpower and Management Analysis Division. He began his depot career in January 1984.

Throughout his depot career he has earned several commendations, including an Achievement Medal for Civilian Service, Performance Awards and Special Act or Service Awards.

Moraski is a 1982 graduate of Scranton Central High School. He attended the Northeast Institute of Education and the Penn State Worthington campus.

He resides in Dunmore with his wife, Suzy. They are the parents of Marisa, 10. His hobbies include fishing, golfing, bowling and vacationing with his family.

ALBERTO from Page 5

Q: What are three things each employee should do to ensure the depot’s future?

A: One— watch out for your battle-buddy. I tell every new employee that they are now commissioned “safety lieutenants” and are empowered to stop an unsafe act and fix an unsafe condition. Bottomline, accidents are bad for our future. First, they can forever impact the victim. Second, they sub-optimize our team when one of our employees cannot report to work. And third, they cost us money. We spend more than \$600,000 each year in compensation and medical costs.

Two, rededicate yourself to quality. We slipped on some programs over the last year and customers are beginning to look for other places to do their work. Businesses do not survive if they do not produce a quality product. We’re no different.

Three, become even more agile and flexible. As I mentioned earlier, our power is our adaptability. It is what makes us unique. Unfortunately, we have some archaic business and personnel practices that reduce our flexibility. We must be able to create a new shift in days, not weeks or months; we must be able to move technicians from one shop to another in minutes, not hours or days; and we must reduce some of the flexibility in our work schedules that make us less efficient and less competitive.

Again back to my earlier comments, we charge over \$100 per hour (fully burdened – labor, material and overhead) for what we do and we have competition working to charge \$99, \$98, or \$97 so that they can encroach into our customer base. Bottomline, every single employee must look for every opportunity to reduce our costs and then do so! If we don’t, we could return to 4,000 or 3,000 employees as rapidly as we grew to 5,200.

Q: How will Tobyhanna’s role change in an era of persistent conflict, technological change and Army transformation?

A: I’m not sure it will change. I’d characterize persistent conflict, technological change and transformation as opportunities. We’ve learned since the beginning of the Global War on Terrorism that we need to get our technicians in the combat zone in increasing numbers. The Army has refocused its Soldier training on tactical skills, leaving a void in many technical skills. We must be there to fill that void. Another lesson of persistent conflict is that there is an increased presence of non-developmental items on the battlefield. Many of these are in our lane – C4ISR (Command, Communications, Control, Computer/Intelligence, Surveillance, Reconnaissance) – and we must be aggressive at finding ways to remain relevant in this new acquisition construct. Additionally, I think we’ll have more and more opportunities to create jobs outside our fence line. I can see our personnel numbers in our Forward Repair Activities (FRAs) growing from 350 to 500 or even 1,000 over the next several years.

Q: You have traveled a great deal. What is the perception of Tobyhanna?

A: I’ll tell you that across the Nation’s industrial base, public and private, across the Department of Defense, across the Army and wherever I’ve visited Soldiers in the field or in the combat zone, we have a great name and reputation. Soldiers trust that when a piece of equipment or a system arrives from Tobyhanna, it is “first class.” As you know, we’ve recently registered our name and logo, “Tobyhanna Army Depot, Excellence-in-Electronics”. We did this because folks are constantly benchmarking what we do and how we do it. They do that because we have a great reputation. That

said, you do not need to take my word for it. Stop by the kiosks outside the DMOF (Depot Maintenance of the Future facility in Building 1A) and listen to the testimonials on those screens. These are emotional testimonies of how systems we touch saved Soldier’s lives, protected their battle-buddies, or allowed them to engage the enemy with greater precision and outside the range of enemy weapons.

Q: What is your next assignment and what will that involve?

A: I’m moving on to Headquarters, Army Materiel Command at Fort Belvoir (Va.). General Dunwoody has asked

Although you did not ask, let me talk about one subject that wraps this up into a neat package. Last year we re–energized our Strategic Plan. The outcome was seven pillars where we need to concentrate our attention to ensure long term, and I mean five, 10, and 15 years, viability and relevance. Let me briefly describe each because they summarize much of what we’ve talked about throughout this interview.

LEADERSHIP — We’re committed to strong, aggressive and exacting leadership where leaders take full responsibility for all of their subordinates – hiring, setting expectations, developing, training and rewarding.

HUMAN CAPITAL — We’re committed to the development and diversification of our most important resource—our People.

OPERATIONS MANAGEMENT — We’re committed to an environment that enables our employees to effectively use best practices and leading edge systems to make smart decisions.

BUSINESS DEVELOPMENT — We’re committed to implementing a customer–focused business development strategy to aggressively pursue opportunities in all mission areas.

INFRASTRUCTURE — We’re committed to designing, building, installing and sustaining modern, environmentally friendly and energy efficient facilities, and equipment, to provide a reliable, flexible, effective and safe working environment.

TECHNOLOGY — We’ll continually explore and exploit emerging technologies.

GROWTH — And, we’re committed to aggressively growing our worldwide enterprise.

Finally let me again say it has been my pleasure and honor to be a part of Team Tobyhanna for the past three years. I have learned more than you can ever imagine and I will always remember fondly what we accomplished together. I wish you all the best and I know that Tobyhanna remains postured to continue to do great things for our Soldiers, Sailors, Airmen and Marines.





DMOF — The future is now

Clockwise from left: On July 16, depot personnel participated in the grand opening of the Depot Maintenance of the Future (DMOF) facility with a ribbon cutting ceremony. Maj. Gen. Harold Gary Bunch, assistant deputy commanding general of U.S. Army Materiel Command's Reserve Affairs (far right), and Maj. Gen. Randolph P. Strong, commanding general of the U.S. Army CECOM Life Cycle Management Command (center), watch as employees in the Command, Control and Computers/Avionics Directorate's Navigation Systems Branch demonstrate the prototype for the Electronic Document Delivery System. The system is one of the unique features in the DMOF facility and provides technical documentation to employees at their workbench. Below, Bunch, Strong, depot commander Col. Ron Alberto and depot personnel cut the ribbon during the DMOF facility's grand opening. The 10,000 square foot facility has technological innovations designed to stimulate new ideas and influence advancement of work techniques. It will serve as a working laboratory for new technology and processes. Strong (left) and Bunch watch a film titled "The Tobyhanna Mission" while touring the DMOF. (Photos by Tony Medici)

New vehicles help reduce fossil fuel emissions

by Jennifer Caprioli
Staff Writer

The implementation of two electric vehicles here will help reduce fossil fuel emissions and save on fuel costs, one piece of material movement equipment at a time.

In May, Tobyhanna received an electric forklift and a fifth wheel tug, which will be used by motor vehicle operator truck drivers to transport systems and shelters throughout the depot.

The fifth wheel tug, which is the first of its kind at Tobyhanna, is a hybrid of several different systems. The custom-made vehicle will be used strictly on-post to move large pieces of trailerable equipment in and out of depot shops.

The fifth wheel tug is intended for indoor/

outdoor use, weather permitting.

"It hasn't been proven in the winter yet but the company is working with depot personnel to make modifications for winter use," explains John Kelly, chief of the Production Management Directorate's Materiel Movement Branch.

The forklift, which can lift up to 23,000 pounds, is being used to move large shelters and systems in and out of the paint booths in Building 9. Kelly notes that future plans are to use the forklift in the High Bay, Building 4 Bay 6, and in locations that would normally require a diesel vehicle's assistance.

"We're gradually moving toward an electric vehicle environment across the depot," explains Anthony Ferreira, president of the AFGE Local 1647. He was instrumental with introducing the electric vehicles to Tobyhanna.

"We're committed to minimizing our employee's exposure to fossil fuel emissions and have additional pieces of electric lifting equipment on order, such as another lift and another tug," Kelly notes. "We also continue to research new equipment and technologies which we hope will one day get us to a diesel free environment."



Above, the electric fifth wheel tug transports a Multiple Threat Emitter System. Right, the electric forklift transports a shelter through Building 9. (Photos by Steve Grzedzinski)



NEW PREFIX COMING SOON

The current telephone prefix for the depot is changing from 895, to 615. This change will take effect July 30 but during August customers may still dial both numbers to connect to Tobyhanna.

Caller ID for outgoing calls will be displayed as 570-615-XXXX. DSN and internal calls will not be impacted.



THE THRIFT SAVINGS PLAN (TSP) MONTHLY RATES CHART IS ON THE INTERNET

www.tsp.gov/index.html

To check out how retirement investments are doing, click on the following links:
Returns, Share Prices & Fund Sheets, Current Returns, Monthly Returns, and Individual TSP Funds

